

Frank Ayers

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Professional Profile

Organizational Skills

- 20+ years of cash flow experience
- 4+ years of banking, and paperwork experience
- High proficiency in a variety of cash handling processes
- Outstanding written and oral communication skills
- Time management
- Organize and stock presentable displays

Customer Service

- Troubleshooting & handling customer complaints
- Customer relations
- Maintained and updated customer profiles on a regular basis
- Mentoring & training peers

Inventory Management Skills

- Inventory auditing
- Count, sort & organize incoming goods
- Inventory replenishment order analysis and entry

Experience

Personal Banker, Five Star Bank, Victor, NY. Aug. 2022- Oct. 2022

- Provided financial advice, account set up and maintenance. General consumer banking. Maintain strict confidentiality for all customer information.

Teller, Woodforest National Bank, Canandaigua, NY. May 2022- Aug. 2022

- Consumer banking: processing deposits, withdrawals, and transfers. Maintain strict confidentiality for all customer information.
- Left job to take a more advance position at Five Star for career growth.

Collectable Appraiser Clerk, Heroes Hideout, Victor, NY. Mar. 2022- Sept. 2022

- Appraiser for pop culture collectables. Display and inventory management. General retail clerk responsibilities including online inventory maintenance.
- Second job on the weekends for enjoyment purposes.

Teller, Canandaigua National Bank and Trust, Victor, NY. Jul. 2018- Mar. 2022

- Consumer banking: processing deposits, withdrawals, and transfers. Cultivated and maintained customer relationships. Maintain strict confidentiality for all customer information.
- Left job to help care for a family member.

Shift Leader, Salesclerk, Kwik Fill, Canandaigua, NY. 2008- 2018

- Strategic inventory ordering, stocking, and cycle counting. Maintained sales displays. Managed deposits and change orders for register. Involved in hiring and onboarding process, lead trainer.

Education

A.A.S. Natural Resource Conservation: Law Enforcement

- 12 credits short of degree, Finger Lakes Community College, Canandaigua, NY
- Dean's list all semesters